- DataCard
- Plastic card service bureau
- Epicor ERP system
- Facilities Management
- Cruise & Travel Reservation Systems
- Inventory Control Systems
- On board systems for the passenger and crew
- Foreign Exchange system
- Voyage Journal system
- Duty Free system

- Crewing
- Transport
- Insurance claims
- Customer Relation Management
- Human Resources
- Fleet activity and maintenance system
- Cashiers system
- Customer complaints system
- Hotel contracts system
- Web Design Services

- MOVE
- CLOSE

CREWING

A personnel management system to store complete profile of employees including records with personal details, certificates, qualifications, contract, employment & rank history, salary changes and evaluations.
• Access to new candidate information suitable for positions on the ships.
• Vessel safe manning & vessels manning record keeping for each Louis Cruises vessel
• Vessel structure available via Graphical tool (actual number of crew for each position onboard)
• Reports like crew lists and crew employment history
• Document library facility for application forms, contracts, evaluations, movements, certificates,

crew photos and any other documents.
• Search engine locates applicants or ex-crew based on nationality, rank, previous vessel and spoken language

- MOVE
- CLOSE

ONBOARD CASHBOOK SYSTEM

System records all transactions that are made by the Chief purser.
• System keeps track of all payments and receipts in any currency within the cruise duration.
• Payment Data transmission via e-mail here to the Head quarters.
• System interface updates Platinum Accounting System.

ONBOARD BANK SYSTEM

The system operates as an Onboard Bank & takes care of the exchange of currencies between the passengers and the ship.
• Instant access by the chief purser to the available balances of every cashier using the system.
• During system sign-off cashiers get a report with all currency balances to be delivered to the chief purser.
• Sales track of items like stamps, postcards and souvenirs.

- MOVE
- CLOSE

INVENTORY CONTROL

STOCK INVENTORY & POS

• Multi company support with a unique stock inventory
• Multi currency used at transaction level
• Full inventory control per item per location
• On line queries for stock levels and movements
• Departmental requisition module.
• Purchase order module
• Template definition for requisition and transaction entry
• Dynamic costing based on transactions made per period
• Interface A/P to accounts
• Financial, statistical reports
• POS front end provides online updates of inventory
• POS user designed layout of menus
• POS open tables
• POS interface with kitchen printers & POS handheld terminals

DUTY FREE SYSTEM (Stock and POS version)

• Multiple duty free warehouse support
Special Bonded – Private Bonded – Vessels
• Full inventory control per item, per customer category & by warehouse
• Multi currency support & multi pricing by customer type
• Duty Free shops have POS front end on land & on board the ships.
• The POS system is On line with the On Board PMS and interfaced with the Land based Duty Free system
• Declaration and reporting to Cyprus customs & port authorities
• Ordering module
• Financial and Statistical reports

- MOVE
- CLOSE

TRANSPORT

Resource Control & Scheduling of owned or rented transport media

Buses, Minibuses, Taxis & Rented Cars.
Selling price & Supplier price control. Prices are set per resource, route of resource, based on passengers for each route and duration of the route.

Keeps record of suppliers, customers, agents of customer, drivers, new tasks, scheduled tasks & completed tasks.

Specification of route duration
Availability status of fleet resource, drivers & garage appointments.

Advanced financial reports by supplier, customer, agent, resource mileage and number of passengers carried.

Automatic loading of departments' reservations with their scheduled excursions or car rental reservations.

- MOVE
- CLOSE

INSURANCE CLAIMS

• Record library of customers and/or employees insurance claims.
• Records of the description of the incident, doctor's opinion, layer's opinion, insurance company opinion, suggested compensation, actual compensation, compensation currency, the claim person's details.
• Multi currency rate setting & conversion to a base currency

• Financial reports of claim numbers & actual costs of claims
- MOVE
- CLOSE

CUSTOMER RELATION MANAGEMENT

Allows recording of customer/prospective customer information.
• Breakdown of customers into clubs, type of travel, occupations, business relations and other categories.
• A multiple selection procedure can be applied to all customers based on their groups, countries etc…
• The result of the selection procedure can be printed as a report and/or labels for mailing.
• Other reports are also available based on category selections
- MOVE
- CLOSE

FLEET ACTIVITY AND MAINTENANCE SYSTEM

System keeps track of all Louis Organization vehicles and records expenses paid.
• Expenses grouped in various categories.
• Report generation with detailed expenses by vehicle, fuel consumption, spare parts consumption, service warning reports, cost by vehicle type and many others.
• System is interfaced with Platinum for all expenses, on a monthly basis.
- MOVE
- CLOSE

CASHIERS SYSTEM

Receipt Vouchers
Receipt Vouchers issuance based on any Booking handled by the Reservation system:
Air Tickets issued by Gallieo/Sabre PTA, Delivery Orders/AWB (Cargo), Hotels bookings (EXV), Settlement of Debit Notes (Retrieved automatic from Platinum), Sales Report (National), ROC Tickets etc.

• Payment Vouchers
Payment Voucher issuance for any payment made to a customer (refunds) or Deposit (cash/check/credit card) to the bank.

• Debit Memos
System handles the On Account Payments based on transaction types. Cashiers system is connected with Platinum for retrieval any information related to the customer such as credit limit etc
• Credit Memos

System handles customer Credit Memos based on transaction types

• Tickets reconciliation functionality of air tickets coming out from Billing Settlement Plan (BSP) input with tickets in the cashier system.

• Full interface with Platinum ERP

• Report generation on any of the above. Sales by periods, by destination, by airline...

- MOVE
- CLOSE

CUSTOMER COMPLAINTS SYSTEM

Operational system On-Board and in Louis Organization offices. All complains are exported & uploaded through an automatic procedure to PRODATA's Main Server.

• The system manages different types of complains recorded by the Receptionist (On-Board) or the Louis Organization offices.
• Each complain can have many Actions until the complaint case is "CLOSED"

- MOVE
- CLOSE

HOTEL CONTRACTS SYSTEM

The system handles contracting between Tour Operators (TO), Travel Agents (TA) and the Louis Hotels. Main management functions are:
• Allotments: inform our users with the available rooms offered to the TO/TA based on contracts.

• Contracts: The contract is based on the Hotel, TO/TA, Season and Currency. Alternative worksheets can be created based on different contract scenarios.
• Average Rate calculation (all periods / average Price) and the
• Weighted Average (Average Rate per room * No. Of rooms / total No. Of Rooms)
• Contacts can be managed OF LINE for traveling purposes. Via an automatic procedure PRODATA's Main Server is updated.
• TO/TA Activity: informs our users with the performance of the TO/TA based on Hotel/Season

- MOVE
- CLOSE

EPICOR ERP SYSTEM

EPICOR ERP SYSTEM
- MOVE
- CLOSE

WEB DESIGN SERVICES

Internet Site Design
louiscruises.com (& investor relations web site), louishotels.com, louistravel.com, louistravel.com.cy, summersun.cy.net, louiscatering.com

• Detailed analysis of the purposes of the company's web site: e-commerce site or just informative
• Web Design layout, navigation interface, web site aesthetics
• Development of dynamically updated pages or with speedy HTML
• Interactive menus, Flash Animations, Streaming Video, 360 tours
• Page download tests with different connection speeds

Landing Pages (HTML E-mails)
Promote offers & new products via e-mails with a web page look & Flash animations

Multimedia cds
Development of Interactive cds with Flash animations, video and sound

Intranet Site Design (http://louis)
Access to the Louis Intranet is free to all Louis Organization employees and has no Internet Access costs.
• Share information more efficiently within your department or within the Louis Organization
• Publish internal procedures, user guides, documentation, training material, training courses or promote your team's or company's successes.
• Download software and patches
• Search for press releases on tourism articles

Search Engine Optimization solutions via co operations
To increase web site traffic via search engines we consult and cooperate with search engine specialists.
Web sites are optimized based on keyword search trends in the travel, tourism, cruise & hotel industry and submitted to the most popular and effective search engines for the audiences of Louis Organization companies'.

Web visits statistics facility for all the hosted sites
Daily, weekly or monthly statistic reports of all hosted and/or developed sites of the Organization. Information available from these reports:
• Tracking Who's On at this moment on the site, Number of visitors, page Views, Time spent per

visitor, average Hits per visitor, Pages by Analysis, Usage Map Page, Views Downloads (for intranet or travel agent activity information), Referrers to your site by Analysis URL, New URLs Domain, Search Engine Keyword
• IP Watches: Keep an eye on what your competitors are looking at when they come to your site.
• URL Watches: Keep track of the number of impressions a banner advertisement on your Web site generates
• Click Thru Watches: Watch advertising being sold or purchased.
• Access to this information is also available via the web browser with a provided User Name and password.

- MOVE
- CLOSE

HUMAN RESOURCES

Today's business environment has created the need for HR Departments to be accurate and have real time information available to them and also the desire of employees and management to have access to their data resulted the increase of WEB Based application. Our System can be provided in Web based or client based with features like:

• EMPLOYEE INFORMATION such as
- static information
- appraisals
- provident fund status,
- seminars attended
• PAYROLL with records of monthly or weekly payments for all employees
• PROCEDURE RUN
Data Input >Payment run >Pay slip print outs> Bank Account Money Transfer via e-mail of electronic media
• Report generation for accounts and personnel department's use
• Payments automatically interfaced Accounting System
• Secure Web Access for employees to view their payslip
• Apply electronically your annual leave and view real time your annual leave balance